
Interface and Housing

Associates of Interface include those with a history of working in Housing and we are passionate about supporting work with vulnerable individuals and families.

To support housing providers and LAs with statutory homelessness duties we have developed a range of tools, training and support packages.

Consultancy

Cost Calculator

A tool to help you estimate the costs and predicted savings of delivering interventions. We can provide training on the tool or create a bespoke tool to meet your specific housing needs.

Service reviews

We have supported many providers (371) to set up intensive family support services e.g. through the Housing Challenge fund which we managed for the DfE. We also help providers to review current provision through our "health checks".

Setting up services and projects

Our national experience and focus on best practice means that we critically evaluate and support you with business cases and developing new services for working with vulnerable and complex individuals and families.

Evaluation and monitoring

We work with you to monitor and develop systems and approaches to ensure local impact can be quantified and outcomes improved.

Customer journey mapping

We support you with the qualitative evaluation needed to demonstrate impact and inform decisions.

We can also provide:

- Interim management and supervision
- Selection and recruitment support
- Support with information sharing and management

For more information please see
www.interfaceenterprises.co.uk

Contact us at
info@interfaceenterprises.co.uk

Training

Over the past 4 years we have trained 2,600 front line practitioners including many housing staff in skills based training giving practitioners the skills and understanding to carry out their role effectively.

Having set up 164 intensive family support services across housing providers and providing national training for the workforce we have built up substantial expertise and continually update our training as well as prepare bespoke training”.

Our training modules include:

- Effective engagement and communication with vulnerable and complex individuals and families
- Intensive family support and the role of the key worker
- Whole family assessment and review
- Risk assessment
- Risk and resilience in children and young people
- Tools to support work with families
- Common mental health issues and their impact
- Understanding domestic violence and abuse
- Effective referrals to children’s social care – access to additional support services
- Support for individuals and families with complex and multiple needs towards learning, training and employment
- Motivational interviewing
- Understanding families affected by drugs and alcohol use

“Interface used a variety of delivery methods to meet learner styles. I loved the role play of a difficult homelessness situation. We had great fun and really got into it. It made me think about how hard we come across to our clients and I put myself in their place for the first time.”

“The fact the trainers understood housing, homelessness and our clients made them very credible and we felt they understood our issues. We felt valued and understood and I will take a lot away from the training.”

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